



360 CHICAGO

360 CHICAGO FAQs

Q. Is parking available at 360 CHICAGO?

A. Parking is available at 875 N Michigan Avenue's garage. Vehicle clearance is 6 feet 7 inches and is easily accessible from the Chestnut Street or Delaware Place side of the building. Daily rates are applicable.

Q. What are the best times to visit 360 CHICAGO Observation Deck?

A. 360 CHICAGO Observation Deck is open year-round, and the best times to visit are on clear days during the morning or evening when the sunlight provides the best views and the crowds are smaller. In the case of inclement weather, you'll be advised about weather conditions and visibility before entering. Chicago does experience inconsistent weather conditions from time to time, but since they fluctuate and visibility can improve quickly, we advise that you arrive for your ticketed time!

Q. Is there a restaurant or café at 360 CHICAGO Observation Deck?

A. Yes, 360 CHICAGO Observation Deck features a café and bar called CloudBar, where you can enjoy drinks, snacks, and light meals while taking in the breathtaking views. The stylish bar boasts a locally-inspired menu, beers from Chicago microbreweries, and more.

Q. Can I purchase souvenirs at 360 CHICAGO Observation Deck?

A. Yes, there is a gift shop where you can buy souvenirs, Chicago-themed merchandise, and other mementos of your visit.

For more information, visit the [360 CHICAGO website](#).

Getting in

Just show your pass and your pre-booked ticket at the admissions desk when you arrive.

Please note:

- You are allowed one visit to 360 CHICAGO for the duration of your pass.

- If you fail to cancel or change your booking within the cancellation period, your pass will be ineligible for a refund or rebooking.

Pass perk

Timed tickets to TILT are available on the lower concourse or the observation deck for an additional fee. With Go City, you'll receive \$1 off TILT admission. Experience Chicago in a whole new dimension as you're tilted forward away from the building and over the Magnificent Mile.

Hours of Operation

Daily: 9AM - 11PM

There are time slots every 30 minutes and last entry is one hour prior to closing.

Closings & Holidays

Closed on Christmas Day and only open until 2PM on New Years Eve (12/31/2023)

The observation deck may be closed for special events.

Please check the [website](#) for more information.

Reservations required

Please visit the [360 CHICAGO website](#) to book your slot in advance of your visit. Book early to secure your preferred date and time, we recommend booking between 9AM and 2PM for the best availability.

You'll need your pass number and the email address you booked with to make a reservation, you'll need to book for each passholder in your group separately.

If you prefer to visit without a reservation, you can walk up to the box office with your pass to get the next available time slot. However, **this is strictly based on same-day availability and is NOT GUARANTEED.**

Changing your plans

Cancellations or amendments to your reservations can be made up until one hour before your scheduled booking time via the [360 Chicago booking page](#). If you have an Explorer Pass and do not cancel or amend your reservation in time it will count as one of the choices on your pass.

Website

<https://360chicago.com/manage-my-booking>

Getting there

Address

875 N. Michigan Avenue

94th floor

Chicago, 60611

US

Shedd Aquarium

Tips for visiting Shedd Aquarium

- For an additional fee, you can also purchase tickets at the will-call ticket desk (pending availability) for a 4-D Experience.
- Shedd Aquarium parking is available to book in advance through the SpotHero app and you can receive 50% off versus drive-up. Alternatively, Shedd offers valet service most weekends.
- There are many hotels near Shedd Aquarium, check out the Four Seasons Hotel Chicago, which are official partners of the aquarium.

Shedd Aquarium FAQs

Q. What is the Shedd Aquarium?

A. The Shedd Aquarium is a non-profit aquarium located in Chicago, Illinois that houses over 32,000 aquatic animals.

Q. Can I bring food into the aquarium?

A. No, outside food and beverages are not allowed inside the aquarium, but there are dining options available onsite.

Q. Is the aquarium accessible for individuals with disabilities?

A. Yes, the Shedd Aquarium is fully accessible and offers various accommodations for visitors with disabilities.

Q. Can I take photos and videos inside the aquarium?

A. Yes, personal photography and videography are allowed inside the aquarium, but commercial photography requires prior approval and an additional fee.

For more information, visit the [Shedd Aquarium](#) website

Getting in

Just show your pass at the temporary ticketing booth – the aquarium is currently undergoing a renovation so you'll need to head along the half-circle driveway and go up the ramp behind the temporary ticket booth to enter the museum.

Please note

- Shedd Aquarium is included exclusively on 1, 2, 3, and 5-day All-Inclusive passes! It is *not included* in the Explorer pass.
- For an additional fee, you can also purchase tickets at the will-call ticket desk (pending availability) for a 4-D Experience. Shedd Aquarium is located on the Hop-On-Hop-Off-Bus Tour route at stop number 7: Shedd Aquarium, 1200 S. Lake Shore Drive.

Hours of Operation

We recommend visiting the [Shedd Aquarium website](#) for the most up-to-date information on hours of operation.

Weekdays

9AM - 5PM

Weekends and holidays

9AM - 6PM

Closings & Holidays

Thanksgiving and Christmas Day.

Hours are subject to change without notice.

Getting there

Address

On Chicago's Museum Campus 1200 S. Lake Shore Drive,

Chicago, 60605

US

Hop-On Hop-Off Big Bus Chicago: 1-Day Discover Tour

FAQs

Q. What is the Hop-On Hop-Off Big Bus Chicago: 1-Day Discover Tour?

A. The Hop-On Hop-Off Big Bus Chicago: 1-Day Discover Tour is a sightseeing tour that lets you explore the city's top attractions at your own pace.

Q. How many stops does the Hop-On Hop-Off Big Bus Chicago: 1-Day Discover Tour have?

A. The tour has 12 stops that cover all the major landmarks and attractions in Chicago.

Q. How often do the buses arrive at each stop?

A. Buses arrive at each stop every 30-45 minutes, depending on traffic and other factors.

Q. Can I get off the bus at any stop and rejoin the tour later?

A. Yes, you can get off the bus at any stop and rejoin the tour later, as long as your ticket is valid for the day.

Q. What is included in the Hop-On Hop-Off Big Bus Chicago: 1-Day Discover Tour?

A. The tour includes an informative audio commentary, a free guidebook with maps and discounts, and the flexibility to explore Chicago's attractions at your own pace.

For more information, visit the [Big Bus website](#).

Getting in

Show your pass at any of the below stops. Your Big Bus ticket starts at the time of redemption. Once redeemed, you will need to show only your Big Bus ticket to the driver when boarding a Big Bus.

Please note: you may redeem your pass for a Big Bus ticket only once per life of the pass. The ticket is valid for the day of redemption, not 24-hour periods.

Big Bus Chicago stops

- **Skydeck Chicago & Willis Tower:** 319 W. Jackson Blvd (opposite Willis Tower/Skydeck entrance)
- **Millennium Park & The Art Institute of Chicago:** 200 S. Michigan Ave (in front of Potbelly's)
- **Hilton Chicago & Grant Park**
- **Adler Planetarium** 500 E. Solidarity Drive (bus loading zone near entrance)
- **Museum Campus** (by the Shedd and Field Museum)
- **Sheraton Grand Chicago:** 441 N. Columbus Drive (across the street from NBC Towers)
- **Navy Pier:** 600 E. Grand Ave (Big Bus tent @ north end of park)
- **Water Tower & The Magnificent Mile:** 163 E. Pearson St (near the corner of Michigan Ave)
- **360 Chicago:** 150 E. Chestnut St (near the corner with Chestnut St)
- **Hard Rock Cafe:** 614 N. Clark Street (in front of the Rock'n'Roll McDonald's)

Hours of Operation

Tours run daily

First tour: 10AM

Last tour: 5PM

We recommend visiting the [Big Bus Discover Tour Details](#) for the most up-to-date information on hours of operation.

Closings & Holidays

Closed on Thanksgiving, Christmas Day, and the day of the Chicago Marathon. Service may occasionally be disrupted due to severe weather, major city events, or festivals, outside of the control of Go City or Big Bus.

Getting there

Address

Chicago Riverwalk (for other bus stops locations, see Know before you go)

98 E. Wacker Drive. Stop #1

Chicago, 60601

US

Field Museum

For more information, visit the [Field Museum](#) website.

Getting in

When you arrive at the Field Museum, enter through the main South entrance on McFetridge Drive. The East entrance is also open and accessible to wheelchair users and people with strollers.

FAQs

Is there parking available at the Field Museum? Yes, it's available at the East Museum Lot and Soldier Field North Garage.

Hours of Operation

We recommend visiting the [Field Museum](#) website for the most up-to-date information on hours of operation.

Daily: 9AM - 5PM

*Last admission at 4PM

Closings & Holidays

Thanksgiving Day and Christmas Day

During spring breaks, summers, holidays, and special occasions, the Museum frequently extends or shortens hours.

Getting there

Address

1400 S. DuSable Lake Shore Drive

Chicago, 60605

US

Lakefront Speedboat Tour

For more information, visit the [City Experiences](#) website.

Getting in

Upon arrival, please present your pass directly to the box office to receive a ticket for the next available timeslot that day.

Please note: customers may select only 1 boat/speedboat tour per day between the following options: Architectural River and Lake Tour, Lakefront Speedboat Tour and Extreme Thrill Ride.

Lakefront Speedboat Tour FAQs

How long is the ride? The cruise lasts around 30 minutes.

Can the kids join me? Of course! This is a family-friendly speedboat tour, in fact, even dogs can join! However, please note that children under 12 must be accompanied by an adult.

Can I take food and drink on board? Yes, you can! You may bring your own drinks to enjoy on the water (no glass please).

Can I ride this boat have a neck or back condition or if I'm pregnant? Unfortunately not, this ride is not recommended for those with neck/back conditions or for pregnant guests.

Is there parking nearby? Yes! There are 1,500 indoor parking spaces available at Navy Pier's parking garages.

For more information, visit the [City Experiences website](#).

Hours of Operation

This attraction is now closed for the season. It will reopen March 31, 2024.

Daily, frequent departures starting at 11:00AM subject to change, weather permitting.

Please visit the [Cruise: Lakefront Speedboat Tour website](#) for the most updated departure times.

Getting there

Address

600 East Grand Avenue

Chicago, 60611

US

Skydeck Chicago

Please note

- All Skydeck Chicago visitors must go through a security check in order to be admitted to the observatory. During peak hours, the security line can be lengthy, but it moves quickly.
- Occasionally, the 99th floor is used for observation instead of the 103 Skydeck Chicago when maintenance is required.

Getting in

Enter through the Jackson Boulevard lobby (south side of the building) and head down the escalator. At the base of the escalator, proceed to the box office to reserve your entry in the next available time slot.

Hours of Operation

March – September

Monday - Friday: 9AM – 10PM

Saturday - Sunday: 830AM – 10PM

October – February

Monday - Friday: 9AM – 8PM

Saturday - Sunday: 9AM – 10PM

Closings & Holidays

Open 365 days a year with the exception of severe weather, which will be posted on [the Skydeck Chicago website](#).

Getting there

Address

233 S. Wacker Dr.

(Entrance on Jackson)

Chicago, 60606

US

Adler Planetarium

For more information, visit the [Adler Planetarium](#) website.

Adler Planetarium tickets help

Simply ask our help team if you have any questions.

FAQs

Q. Is there a restaurant or café at the Adler Planetarium?

A. Yes, you can grab a bite to eat or purchase snacks and drinks at the Cosmic Cafe.

Q. Can I park at the Adler Planetarium?

A. Yes, for a fee you can park in the lot adjacent to the Adler Planetarium, which is owned by Standard Parking.

Q. Is the Adler Planetarium wheelchair accessible?

A. Yes, the Adler Planetarium is fully wheelchair accessible, with ramps and elevators

throughout the building.

Getting in: simply show your pass to gain admission. Staff will provide you with tickets to the museum and help you select your sky shows.

Please note:

- Your museum entry +2 admission includes all exhibitions and your choice of two sky shows, including *Imagine the Moon*, the Adler's original sky show.
- Go City customers are encouraged to arrive early the day of your visit to book shows, based on availability.
- The Pink Floyd Dark Side Of The Moon sky is not included in the choices. It can added for an additional \$20 each at the box office the day of your visit. Subject to availability.

Hours of Operation

Please note: last admission one hour before closing.

Thursday - Tuesday: 9:00AM - 4:00PM

Wednesday: 4:00PM- 10:00PM

Closings & Holidays

From October 3, 2023 – May 23, 2024, the Adler Planetarium will be closed on Tuesdays and Thursdays exclusively for school field trips.

This excludes November 21 and Tuesdays and Thursdays between: December 28, 2023 to January 15, 2024 and March 26, 2024 to April 8, 2024.

Thanksgiving Day and Christmas Day.

On rare occasions, this attraction closes early due to private functions. Hours vary during certain times of the year, so visit the [Adler Planetarium website](#) prior to your visit for the most up-to-date information.

Getting there

Address

1300 S DuSable Lake Shore Dr

Chicago, 60605

US

Architectural River and Lake Tour

For more information, visit the [City Experiences website](#).

Getting in

Upon arrival, please present your pass directly to the box office to receive a ticket for the next available timeslot that day.

Please note: pass holders may select only 1 boat/speedboat tour per day between the following options: Architectural River and Lake Tour, Lakefront Speedboat Tour, and Extreme Thrill Ride.

River and Lake Architectural Cruise FAQs

How long is the cruise? The tour lasts approximately 75 minutes.

Can I bring the kids with me? Of course, bring the whole family (even the dog can come!). However, please note that children under 12 must be accompanied by an adult.

Can I take food and drink on board? Yes, you can! You may bring drinks to enjoy on the water (no glass please).

Can I ride this boat have a neck or back condition or if I'm pregnant? Unfortunately not, this ride is not recommended for those with neck/back conditions or for pregnant guests.

Is there parking nearby? Yes! There are 1,500 indoor parking spaces available at Navy Pier's parking garages.

For more information, visit the [City Experiences website](#).

Hours of Operation

This attraction is now closed for the season. It will reopen on March 31, 2024.

Daily, frequent departures starting at 11:00 AM (subject to change, weather permitting).

Please check the [Architectural River and Lake Tour website](#) for the most updated departure times.

Getting there

Address

600 East Grand Avenue

Chicago, 60611

US

Navy Pier Ferris Wheel and Rides

FAQs

Q. Are there height restrictions for the Navy Pier Ferris Wheel and Rides?

A. Yes, height restrictions apply to some of the rides for safety reasons. Information about height restrictions can be found at the entrance of each ride.

Q. Are there any age restrictions for the Navy Pier Ferris Wheel and Rides?

A. Yes, some rides have age restrictions for safety reasons, which are posted at the entrance of each ride.

Q. Can I bring food and drinks on the Navy Pier Ferris Wheel and Rides?

A. No, outside food and drinks are not allowed on the rides for safety and cleanliness reasons, but there are a whole host of Navy Pier restaurants that you can dine at that bring the rich culinary tradition of Chicago's diverse neighborhoods under one roof!

Q. Is smoking allowed on the Navy Pier Ferris Wheel and Rides?

A. No, smoking is not allowed on the rides or anywhere within Navy Pier, except in designated smoking areas.

Q. Is there parking at Navy Pier?

A. There are two on-site parking garages, West Garage, and East Garage, that can accommodate up to 1,500 vehicles. Valet parking is also available at Entrance 1. Please see the valet attendant for your ticket.

For more information, visit the [Navy Pier](#) website.

Getting in

Show your pass to the attendant directly at the Centennial Wheel or other rides for scanning.

Please be aware that all rides must all be used on the same day.

Please note:

- Your pass lets you ride the Centennial Wheel plus three additional rides. If you decide to skip the Wheel, you cannot choose an alternative fourth ride.
- With your three additional ride choices, you can go on the same ride multiple times, if you wish.

Hours of Operation

Please note that this is a seasonal attraction. Although the Centennial Wheel operates all year round, The Carousel, Drop Tower, Wave Swinger, Light Tower and Tea Cups typically only operate between May and October.

Normal operating hours:

Sunday - Thursday: 11AM-9PM

Friday and Saturday: 11AM-10PM

Hours may vary. We recommend visiting the [Navy Pier website](#) for the most up-to-date information on hours of operation.

Closings & Holidays

Thanksgiving Day and Christmas Day

Getting there

Address

600 East Grand Avenue,

Chicago, 60611

US

Museum of Science and Industry

For more information, visit the [Museum of Science](#) website.

FAQs

Q. What exhibitions can I expect to see at the Museum of Science and Industry in Chicago?

A. The Museum of Science and Industry in Chicago offers a wide range of exhibitions covering topics such as space exploration, transportation, health and wellness, and much more.

Q. Can I bring my own food to the Museum of Science and Industry?

A. Yes, you are welcome to bring your own food to the Museum of Science and Industry in Chicago. There are also several dining options available on-site.

Q. Is there parking available at the Museum of Science and Industry?

A. Yes, there is parking available on-site at the Museum of Science and Industry in Chicago for a fee.

Q. Are there any special events or programs available for children at the Museum of Science and Industry?

A. Yes, the Museum of Science and Industry in Chicago offers a variety of programs and events specifically designed for children, including hands-on exhibits and workshops.

Q. Can I take photos inside the Museum of Science and Industry?

A. Yes, photography is allowed inside the Museum of Science and Industry in Chicago, except in certain special exhibitions where photography may be restricted.

Q. What is the history of the Museum of Science and Industry in Chicago?

A. The Museum of Science and Industry in Chicago was founded in 1933 and is located in the former Palace of Fine Arts building from the 1893 World's Columbian Exposition. It is one of the largest science museums in the world.

Getting in

Simply show your pass to gain entry into the Museum of Science and Industry and one film in the wrap-around, five-story Giant Dome Theatre. Current films include: Blue Whales: Return of the Giants, Volcanoes: The Fire of Creation, Passport to the Universe and SuperPower Dogs.

Please Note: special exhibits, including the Blue Paradox and U-505 on-board tour, require an additional timed-entry ticket to be purchased. All subject to availability.

Parking: convenient indoor parking is available. You can find the entrance at the northwest corner of the building, at E. 57th Street and S. Cornell Ave.

Proof of vaccination and masks are no longer required. However, due to confined spaces, some experiences require masks.

Hours of Operation

Monday - Sunday: 9.30AM to 4PM

Last admission at 3.30PM

Please check their [website](#) for updated hours and special events

Closings & Holidays

Thanksgiving Day and Christmas Day. All holiday hours are subject to change without notice. Extended hours during spring break, summer, and holidays.

Getting there

Address

5700 S DuSable Lake Shore Drive

Chicago, 60637

US

Chicago Children's Museum

FAQs

Do I need a pass for my children to enter the Chicago Children's Museum? All children 12 months and over must have a pass or pay admission.

Is there parking at the Chicago Children's Museum? Yes! There are 1500 spaces available in the Chicago Children's Museum parking garages at Navy Pier.

For more information, visit the [Children's Museum](#) website.

Getting in

Show your pass at the admissions desk.

- Final admissions are allowed no later than 60 minutes before the museum closes.
- One adult (18+) AND one child are required for museum entry.

Pass perk

Go City customers get 10% off at the Chicago Children's Museum Gift Shop, just show your pass

to the cashier!

Hours of Operation

June 12 - September 4

Daily: 10AM - 5PM

September 5 - December 31

Monday, Wednesday, Thursday: 10:00 AM- 2:00 PM

Friday-Sunday: 10:00 AM- 5:00 PM

Tuesday: closed

Closings & Holidays

Please check the [Chicago Children's Museum website](#) for extended hours and closures.

Getting there

Address

Navy Pier 700 East Grand Avenue,

Chicago, 60611

US

Museum of Contemporary Art

Please note: children 18 and under go for free at this attraction.

For more information, visit the [MCA](#) website.

Museum of Contemporary Art tickets help

Simply ask our help team if you have any questions.

Getting in

Just show your pass at the Museum of Contemporary Art admission counter and you're in.

Parking

Parking is located on Chicago Avenue just west of Fairbanks Court and adjacent to the museum. The carpark does not provide direct access to the museum. When you exit the carpark, simply turn right and walk west up Chicago Avenue. Our entrances face Mies Van Der Rohe Way.

Pass perk

Get 10% off one item at the MCA store - just show your pass!

Hours of Operation

Tuesday: 10AM–9PM

Wednesday – Sunday: 10AM–5PM

Closings & Holidays

Mondays, Thanksgiving Day, Christmas Day, and New Year's Day. All holiday hours are subject to change without notice.

Getting there

Address

220 East Chicago Avenue Chicago,

Chicago, 60611

US

Extreme Thrill Ride

For more information, visit the [City Experiences website](#).

Getting in

Upon arrival, please present your pass directly to the box office to receive a ticket for the next available time slot that day.

Please note: passholders may select only 1 boat/speedboat tour per day between the following options: Architectural River and Lake Tour, Lakefront Speedboat Tour and Extreme Thrill Ride.

Extreme Thrill Ride FAQs

How long is the ride? The cruise lasts around 30 minutes.

Can the kids join me? Of course! This is a family-friendly speedboat tour, in fact, even dogs can join! However, please note that children under 12 must be accompanied by an adult.

Can I take food and drink on board? Yes, you can! You may bring your own drinks to enjoy on the water (no glass please).

Can I ride this boat have a neck or back condition or if I'm pregnant? Unfortunately not, this ride is not recommended for those with neck/back conditions or for pregnant guests.

Is there parking nearby? Yes! There are 1,500 indoor parking spaces available at Navy Pier's parking garages.

For more information, visit the [City Experiences website](#).

Hours of Operation

This attraction is now closed for the season. It will reopen May 24, 2024.

Daily, frequent departures starting at 12:00PM subject to change, weather permitting.

Please check the [Extreme Thrill Ride website](#) for the most updated departure times.

Getting there

Address

600 East Grand Avenue

Chicago, 60611

US

Chicago History Museum

For more information, visit the [Chicago History Museum](#) website.

Chicago History Museum tickets help

Simply ask our help team if you have any questions.

Getting In: present your pass at the Chicago History Museum admissions desk. Children under the age of 12 are free.

Parking: public parking is conveniently located at Clark and LaSalle streets; enter on Stockton Drive. Parking is \$10 with Museum validation.

Please Note: on rare occasions, this attraction closes early due to private functions beyond the control of Go City. Free for children 12 and under every day.

Hours of Operation

Tuesday - Saturday: 9:30AM – 4:30PM

Sunday: 12PM – 5PM

Closings & Holidays

Mondays, Thanksgiving, Christmas Day and New Year's Day. All holiday hours are subject to change without notice. For more up-to-date information, visit the [Chicago History Museum](#) website.

Getting there

Address

1601 North Clark Street,

Chicago, 60614

US

10pin Chicago 90-minute Bowling & Pizza

FAQs

Q. What is 10pin Chicago?

A. 10pin Chicago is a bowling and entertainment center located in downtown Chicago.

Q. What kind of bowling experience can I expect at 10pin Chicago?

A. 10pin Chicago offers a unique bowling experience with 24 luxury lanes featuring computerized scoring and video screens.

Q. Does 10pin Chicago have a restaurant or bar?

A. Yes, 10pin Chicago has a full-service restaurant and bar featuring classic American cuisine and a variety of cocktails, beer, and wine.

Q: Is there parking at 10pin Chicago? Yes, discounted valet parking is available at Marina City with a validated ticket from the front counter.

Health and safety policies: 10pin Chicago is following local public health guidance from the City of Chicago and CDC. Face coverings are optional.

For more information visit the [10pin Chicago website](#).

Getting in

Show your pass at the front counter when you check-in to receive your shoes.

Please note: valid daily based on availability and only for ages 21+ after 8PM. Offer includes 90-minutes of bowling, shoe rentals, two slices of pizza, and a soft drink (gratuity not included). Reservations must be made in advance, and cannot be made via OpenTable.

Pass perk

With your pass, enjoy an additional 20% off all food and drinks including alcohol (gratuity not included).

Hours of Operation

Monday & Tuesday: 4:00PM - 11:00PM

Wednesday & Thursday: 4:00PM - 12:00AM

Friday & Saturday: 12:00PM - 12:00AM

Sunday: 12:00PM - 9:00PM

*Based on availability

Closings & Holidays

Thanksgiving & Christmas.

Reservations required

Please call (312) 644-0300 or email (info@10pinchicago.com) 10pin Bowling Lounge to reserve your spot. Email is preferred for a quick response. All reservations are based on availability and additional times may be available upon request.

E-mail

info@10pinchicago.com

Phone

312-644-0300

Getting there

Address

330 N State Street,

Chicago, 60654

US

LEGOLAND® Discovery Center

For more information, visit the [LEGOLAND® Discovery Center](#) website.

LEGOLAND® Discovery Center tickets help

Simply ask our help team if you have any questions.

FAQs

Q. Is LEGOLAND® Discovery Center suitable for all ages?

A. While LEGOLAND® Discovery Center in Chicago is geared toward children aged 3-10, Lego enthusiasts of all ages can enjoy the exhibits and activities.

Q. Can I bring outside food and drinks into LEGOLAND® Discovery Center?

A. Outside food and drinks are not allowed at LEGOLAND® Discovery Center, but there is a cafe inside where you can purchase refreshments.

Q. Is LEGOLAND® Discovery Center accessible for individuals with disabilities?

A. LEGOLAND® Discovery Center in Chicago is accessible for individuals with disabilities, and the staff is trained to assist visitors with special needs.

Q. How long does it take to tour the LEGOLAND® Discovery Center in Chicago?

A. The length of your visit to LEGOLAND® Discovery Center in Chicago can vary, but most visitors spend around 2-3 hours exploring the exhibits and participating in activities.

Getting in: reservations are not required for Go City customers. Enter the 'I have my ticket' line and present your pass at the LEGOLAND® Discovery Center ticket booth.

Parking instructions: access our LEGOLAND® Discovery Center by parking in the free carpark or free parking facility located across from AMC Loews Movie Theater.

Approximate Distance and Driving Times from Local Towns:

- Downtown Chicago - 45 min (27 mi)
- Glencoe – 45 min (27 mi)
- Lake Forest – 45 min (27 mi)
- Oak Brook - 30 min (20 mi)
- Aurora - 40 min (35 mi)
- Joliet – 50 min (40 mi)
- Rockford – 1 hr 8 min (63 mi)
- Milwaukee – 1 hr 30 min (82 mi)

Please note:

- Adults must have at least one child in their group in order to visit LEGOLAND® Discovery Center.
- All attractions are included with your pass, except the Virtual Reality Experience for ages 6 years and older, which can be added upon arrival at the center. Please note, you must be at least 40" tall to ride.

Hours of Operation

Monday - Friday: 10AM - 5PM

Saturday: 10AM - 7PM

Sunday: 10AM - 6PM

Last entry 90 minutes prior to closing.

Please check [website](#) with updated hours and special events

Closings & Holidays

Special early openings during school breaks and holidays. Check LEGOLAND®'s [website](#) for updates.

Getting there

Address

601 N. Martingale Rd. Schaumburg,

Chicago, 60173

US

Museum of Illusions Chicago

Getting in

The entrance to the Museum is on the Wabash Street side of 25 East Building. Exit is on Washington Street. Show pass at the front desk for check-in.

Pass perk

Enjoy a 15% discount in the Museum of Illusions Gift Shop

Get \$9 parking validation after you visit the museum at Wabash-Randolph Self Park, 20 E Randolph, Chicago, IL 60601.

Hours of Operation

Sunday-Thursday: 10AM - 8PM

Friday and Saturday: 10AM - 9PM

12/24 (Christmas Eve): 10 AM - 5PM

12/25 (Christmas Day): 11AM - 5PM

12/31 (New Year's Eve): 10AM - 7PM

Getting there

Address

25

E Washington St

Chicago, 60602

US

Two-hour City Bike Rental by Bike and Roll Chicago

For more information, visit the [Bike and Roll](#) website.

Getting in

Show your pass at either location of the 2 locations to get set up with your rental.

Bike And Roll Chicago at Navy Pier (by the Pier entrance), Chicago IL, 60601 **OR** Bike And Roll Chicago at Millennium Park (Michigan Ave. & Monroe) 34 S. Michigan Ave., Chicago IL, 60603

Pass perk

Passholders can upgrade to an E-bike for \$10 for the two hour rental (subject to availability).

Please note

- Your pass is valid for a two-hour rental of a city bike; rental of a different type of bike requires a separate payment.
- Riders must be age 7 and above.
- You can pay \$5 per hour over the two-hour rental, subject to availability.
- Attachments for kids and baby seats can be rented for an additional fee, subject to availability.
- Navy Pier is busiest between 2PM and 5PM. During this time, city bikes often sell out, so we recommend picking up a bike earlier in the day.

Hours of Operation

Millenium Park Store

Daily: 10AM - 5PM

Navy Pier Store

Daily: 10AM - 5PM

Closings & Holidays

Millennium Park Store: November - March

Navy Pier Store: November - April

Getting there

Address

Bike And Roll Chicago at Navy Pier (by the Pier entrance)

600 E. Grand Ave

Chicago, 60601

US

American Writers Museum

For more information, visit the [*American Writers Museum*](#) website.

Getting in

Just show your pass at the American Writers Museum admission counter and you're in.

Pass perk

Get 10% in the the American Writers Museum Gift Shop.

Hours of Operation

Thursday – Tuesday: **10AM - 5PM**

Closings & Holidays

Wednesdays, Thanksgiving Day, Christmas Day and New Years Day.

Getting there

Address

180 Michigan Avenue,

Chicago, 60601

US

Chicago Pizza and Drink Combo

For more information, visit [Bacci Pizza's website](#).

Getting in: show your pass at the register.

There is street parking available.

Hours of Operation

Monday-Thursday: 10AM-10PM

Friday-Saturday: 10AM-12AM

Sunday: 11AM-10PM

Getting there

Address

2301 W. Taylor Street

Chicago, 60612

US

Frank Lloyd Wright Home and Studio Tour

For more information, visit the [Frank Lloyd Wright](#) website.

Getting in

Show your pass at the Home and Studio Museum Shop for a place on the next available tour. Tours of Frank Lloyd Wright Home and Studio are very popular. We recommend you arrive before noon for the best chance of avoiding a long wait.

Please note:

- If you are a group of 10 or more, you will not be able to use your passes to join the same tour.
- Children under 8 are not permitted on interior tours.
- Strollers are not permitted inside the Home and Studio.

Pass perk

Go City customers receive a \$5 discount on the Outdoor Historic Neighborhood Audio Tour. See the famed homes that were designed in Wright's studio. Self-guided outdoor tours are available in eight languages.

FAQs

Q. What is the Frank Lloyd Wright Home and Studio Tour?

A. The Frank Lloyd Wright Home and Studio Tour is a guided tour of the home and studio of Frank Lloyd Wright, one of America's most celebrated architects.

Q. What will I see on the tour?

A. You will see the original home and studio of Frank Lloyd Wright, including his drafting room and living quarters, as well as a museum featuring exhibits on Wright's life and work.

Q. How long does the tour last?

A. The tour lasts approximately 60 minutes.

Q. Can I take photos on the tour?

A. Still photography is permitted on tours

Q. Is the tour accessible for those with disabilities?

A. The Museum Shop and restrooms are accessible. The Studio, including the drafting room, octagonal library, Wright's office, the reception area and the exterior, is accessible to standard-size wheelchairs. The Trust has one standard-size wheelchair available for guests at the Home and Studio. The Home is not accessible to wheelchairs of any size as all entries have stairs and the Studio balcony is not accessible to wheelchairs. It is only accessible by a steep, narrow stairway. Guests in wheelchairs may request to view the Frank Lloyd Wright Home and Studio video.

Hours of Operation

Daily: 10AM - 4PM

Guided Interior Tours are available daily. Tour times vary seasonally. Please check flwright.org or call (312) 994-4000 for additional tour information.

Museum Shop Hours: 9:30AM - 5PM

Closings & Holidays

Thanksgiving, Christmas Eve, Christmas and New Year's Day.

Visit the [Frank Lloyd Wright Trust website](#) for the most up-to-date opening hours information.

Getting there

Address

951 Chicago Avenue

Oak Park, 60302

US

Robie House: A Modern Home Guided Interior Tour

Robie House Tour visitor information

- Robie House Tours often sell out early on holidays and weekends, especially April-October.
- Wheelchair access is limited to the lower level.
- Go Chicago may not be used for groups of 10 or more.

For more information, visit the [Robie House](#) website.

Robie House Tour tickets help

Simply ask our help team if you have any questions.

Getting in

Show your pass at the Robie House Museum Shop for a place on the next available tour. Tours are very popular - we recommend you arrive before noon for the best chance of avoiding a long wait.

Please note:

- If you are a group of 10 or more, you will not be able to use your passes to join the same tour.
- Children under 8 are not permitted on interior tours.
- Strollers are not permitted inside the Home and Studio.

Pass Perk

Go City customers receive a \$5 discount on the Self-Guided Outdoor Audio Tour. The self-guided outdoor audio tour tells the fascinating story of the dwelling in its historic and contemporary architectural surroundings. The Self-Guided Outdoor Audio Tour is available in eight languages. Tours can be taken in any order.

FAQs

Q. How long does the tour last?

A. The tour lasts approximately 45 minutes.

Q. Can I take photos on the tour?

A. Still photography is permitted on tours.

Q. Is the tour accessible for those with disabilities?

A. The museum shop and restrooms are accessible. The exterior and ground floor of the Robie House are accessible to guests in wheelchairs. However, the second floor, which includes the living room, dining room and kitchen, is not wheelchair accessible. The Trust has one standard-size wheelchair available at the Robie House.

Hours of Operation

Thursday – Monday: Guided tours available from 10AM – 2.30PM.

Tour times vary seasonally, please visit flwright.org or call (312) 994-4000 for additional tour information.

Museum Shop Hours: Thursday – Monday 9:30AM – 4PM

Closings & Holidays

Thanksgiving, Christmas Eve, Christmas and New Year's Day. Visit the Frank Lloyd Wright Trust website for the most up-to-date information.

Getting there

Address

5757 S. Woodlawn Avenue

Chicago, 60637

US

Mobsters and Haunted Mysteries of Chicago Walking Tour

For more information, visit the ExperienceFirst website.

Getting in

Arrive 15 minutes before the start of the tour and keep an eye out for your guide, who will be carrying an orange flag. Show your pass, as well as proof of your reservation.

Mobsters and Haunted Mysteries of Chicago Walking Tour FAQs

What should I wear? Make sure you dress for the weather and wear shoes comfortable for walking in. Be sure to bring a bottle of water too!

I'm with a large group, is there anything I need to do? Large groups with over 10 people should [contact Experience First](http://Experience First) directly prior to the tour.

My guide was great, can I pay them a gratuity? Of course, tips aren't expected but are always appreciated by the guides.

Hours of Operation

Daily: 7PM, with additional 4PM tours on Friday, Saturday and Sunday.

Check the [Experience First website](#) for tour times and availability.

Reservations required

We recommend you reserve your spot in advance as there is limited walk-up availability. To make a booking, visit the [Experience First website](#). Select the Mobsters and Haunted Mysteries of Chicago Walking Tour and click 'reserve now'.

You will need to enter your card details to reserve your spot, however, you won't be charged unless you fail to show up for your tour or don't cancel within 24 hours of the tour start time.

Website

<https://www.exp1.com/chicago-tours/go-city/>

Getting there

Address

Meeting point: in front of Congress Plaza Hotel & Convention Center

520 S. Michigan Ave

Chicago, 60605

US

Chicago River Architecture Walking Tour

For more information, visit the [Experience First website](#).

Getting in

Arrive 15 minutes before the start of the tour and keep an eye out for your guide, who will be carrying an orange flag. Show them your pass, as well as proof of your reservation.

Chicago River Architecture Walking Tour FAQs

What should I wear? Make sure you dress for the weather and wear shoes comfortable for walking in. We also recommend you bring some water with you!

How long is the tour? This tour lasts about 90 minutes and covers about a mile at a leisurely pace.

I'm with a large group, is there anything I need to do? Yes, please! Large groups with over 10 people should contact Experience First directly prior to the tour.

My guide was great, can I pay them a gratuity? Of course, tips aren't expected but are always appreciated by the guides.

Hours of Operation

Tours are daily at 10AM

Check the Experience First website for tour times and availability.

Reservations required

We recommend you reserve your spot in advance as there is limited walk-up availability. To make a booking, visit the Experience First website. Select the Chicago River Architecture Walking Tour and click 'reserve now'.

You will need to enter your card details to reserve your spot, however, you won't be charged unless you fail to show up for your tour or don't cancel within 24 hours of the tour start time.

Website

<https://www.exp1.com/chicago-tours/go-city/>

Getting there

Address

419 N Michigan Avenue

Chicago, 60611

US

Downtown Chicago TV & Movie Sites Walking Tour

For more information please see the On Location tours website.

Getting in

Please meet the tour guide in front of the Roosevelt University Auditorium Building at 430 S Michigan Ave, Chicago, IL 60605

Remember this *is* a walking tour, so bring a hat and water, and wear comfy shoes!

Please note: you'll need to sign a health waiver within 24 hours of your tour. This will be emailed to the email address you used to make your reservation.

Pass perk

Get \$10 off the Private Chicago Suburbs Movie Sites Tour with your pass. To claim this offer, book your spot on the [Chicago Suburbs Movie Sites Tour Website](#) using your pass number and use the code 'PRIVATEPASS' at checkout.

Hours of Operation

Fridays, Saturdays and Sundays: 10AM

During July and August, tours are available daily at 10AM.

Closings & Holidays

Closed until March 15th.

Thanksgiving, Black Friday, Christmas Day and New Year's Day.

Reservations required

[Click here to book your spot on the On Location Tours website.](#)

1. Select a date from the calendar on the right-hand side.
2. Select the tour you'd like to book.
3. Select the number of people you're booking for in the Go City® drop down menu.
4. Enter your pass number(s).
5. Complete your booking. *You will need to provide a credit card number but your card will not be charged unless you fail to show up.*
6. You'll then receive a booking confirmation to show your guide at the meeting point.

Website

<https://onlocationtours.com/chicago-movie-and-tv-tours/downtown-chicago-tv-movie-sites-tour/>

Getting there

Address

Meeting point: in front of the Roosevelt University Auditorium Building

430 S Michigan Ave

Chicago, 60605

US

Lincoln Park Hauntings Chicago Ghost Tour & Ghost Hunt

Getting in: Meet in front of the Chicago History Museum and show your pass to your tour guide.

Pass perk

Go City customers will receive a 20% discount on the **Ghosts of Old Chicago: River North District Ghost Walk Tour** (Friday nights) and **The Original Chicago Hauntings Ghost Tour** (Saturday nights, 7PM).

To receive your discount, please enter 'GOCITYGHOSTS' as a promo code when making a reservation for these tours via [American Ghost Walks](#).

Hours of Operation

8PM every Sunday, Tuesday, Thursday and Friday.

Closings & Holidays

Christmas Day, Thanksgiving Day, New Year's Eve.

Reservations required

[Click here](#) to book your spot on the tour and follow the instructions to make your reservation.

Please note: You'll need to enter your credit card details to confirm your reservation. Your card will not be charged unless you don't show up to the tour or show the guide your valid pass.

Website

<https://www.americanghostwalks.com/gocity-chicago>

Getting there

Address

1601 North Clark Street
, 60614

The Forge Adventure Park

FAQs

Are the activities safe?

While there are inherent risks in outdoor recreational activities and extreme sports, you will be provided with the skills training and equipment you need to safely engage in activities. You will be required to read and sign a [waiver](#) prior to participating in any activities.

Besides physical activities, what else can I do?

There are often extra activities on offer, including live music, film screenings, yoga classes, adventure dining and more. Visit the [attraction website](#) to get the lowdown.

Do they serve food?

Yes! In fact there are [four dining options](#) to choose from, including The Foundry (for quick bites) and a special Forgefire Adventure Dining experience - all fresco meals hot off-the-grill. Please note that you will not be able to bring food or drink from outside, including coolers, into any of the dining establishments.

Can you accomodate guests with disabilities?

Yes most definitely - view the [accessibility page](#) to get all the details.

What should I wear?

Come dressed for the weather (layers is always a good choice) and appropriate footwear.

For more information please see the [Forge Parks website](#).

Getting in: show your pass at the 'Kids Zone and paddle sports' box office by the entrance of parking lot 2. Please visit the [attraction website](#) and take a look at the [site map](#) for an exact location.

Please note: climb and zipline adventure are not included with your pass.

Driving and parking instructions: please visit the [attraction website](#) for full directions.

Hours of Operation

Opening hours vary by season so we recommend checking [the Forge Parks website](#) directly for the most up-to-date information.

Closings & Holidays

The park is not open on Tuesdays and Wednesdays.

Getting there

Address

227 Heritage Quarries Dr to navigate to The Forge: Lemont Quarries.

Take the gravel access road on the north side of the canal and use parking lot 1 or 2

Chicago, 60439

US

Visit the [Chicago Theatre Tour Experience website](#) for the most up-to-date tour times and availability.

Getting in

Tours run on Fridays and Saturdays only. To join one, enter the theatre through the State Street front doors and wait in the box office lobby. Show your pass to the tour guide who will arrive promptly at 11.45AM for the 12PM tours on Fridays and Saturdays, and 1.45PM for the 2PM tour on Saturday.

Please note: stage access may be restricted due to performance schedules. Tour hours and content subject to change.

Hours of Operation

Tours run on Fridays and Saturdays. Please visit The Chicago Theatre's [website](#) for the most up-to-date times and availability.

Closings & Holidays

During the month of December, there will not be any tours Fridays and Saturday's and just run on Mondays at 12PM and 2PM (you need to arrive 15 mins prior to the tour time).

Note the tour will not be operating on Monday December 25, 2023.

Schedule is subject to change. Please visit [The Chicago Theatre's website](#) before planning your trip.

Getting there

Address

175 N. State Street,

Chicago, 60601

US

\$20 Drinks and Food Credit at The Cauldron Chicago

For more information please see [The Cauldron Co. website](#).

Getting in

Show your pass to your host when you arrive and they'll make sure it is scanned.

Please note

- The potion-making experiences are not included with your pass.
- The last seating for parties with anyone under the age of 21 is 7PM.
- With your pass you'll get a \$20 food and drink credit (**gratuity not included**).

Hours of Operation

Wednesday-Thursday: 5PM-12AM

Friday: 4PM-1AM

Saturday: 2PM-1AM

Sunday: 2PM-11PM

(Please note that times are subject to change)

Closings & Holidays

Mondays and Tuesdays

Reservations required

Booking isn't required but it is recommended. You can do so by emailing chicagosupport@thecauldron.io or calling (732) 538-7630 (Extension 3).

E-mail

chicagosupport@thecauldron.io

Phone

(732) 538-7630 (Extension 3)

Getting there

Address

1612 W Division St

Chicago, 60622

US

Ernest Hemingway Birthplace Home

For more information, visit the [Ernest Hemingway Birthplace Home](#) website.

Ernest Hemingway Birthplace Home tickets help

Simply ask our help team if you have any questions.

Getting In: just show your pass at the Ernest Hemingway Birthplace Home admission counter and you're in – there's no need to purchase individual tickets at any of the Chicago attractions included on your pass.

Hours of Operation

Please call, 708-445-3071, during the below hours to confirm availability for the day.

Thursday: 1:00PM - 5:00PM

Friday: 1:00PM - 5:00PM

Saturday: 10:00AM - 5:00PM

Sunday: 1:00PM - 5:00PM

Tours run at the top of each hour.

For the most up-to-date opening hours, visit [Ernest Hemingway Birthplace Home's website](#).

Getting there

Address

339 N Oak Park Ave

Oak Park

Chicago, 60302

US
